

# **Intercom Function of Akuvox Video Phone**

www.akuvox.com

techsupport@akuvox.com

## 1. Instruction

Intercom allows user to establish a call directly with the callee. It is convenient for the people who works in a small scale. It is used to answer the incoming call automatically after users set up the intercom function.

In this feature guide , we use Akuvox R4X Video Phone and Elastic SIP server as an sample.

## **2.Enable Intercom function**

Please enable Intercom function from the web or phone.

- 1. Enable from Phone: go to the path: Phone Setting-Call Setting-Intercom. Tick to enable Intercom function;
- User can set the phone to enable mute mode when picking up the intercom call so that the other will not hear you;

CB		<b>10:57</b>
< Setting		✓ Save
💄 Account Manager	Call Waiting off Code	
Audio Settings	Intercom	
🖿 Video Settings	Intercom Active	
📞 Call Settings	Intercom Mute	
🌜 Dial Plan	Hotline Active	
Auto Provision	Hotline Number	
Personalize	Hotline Delay Time(s)	4

3. Enable from website: go to the path: Phone-Call Feature.

	Intercom	
Active	Enabled	•
Intercom Mute	Disabled	•

**Note:** If the user is only a receiver , no need to setup the intercom value as the below steps.

### **3.Setup Intercom Value**

#### Configure from the website

- 1. Go to the website Phone-Ext Key;
- 2. Setup the key type as Intercom;
- Setup the intercom code+number(\*800 is intercom code, 307 is the callee number as below picture)in the value areas;

**Note:** Different SIP server has different Intercom code, users need to consult the administrator for more information;

4. Select the viable account from Account list;

kt Key					
		E	xt Key		
Current Page Pre 1 Vext					
Кеу	Туре	Label	Value	Account	Extension
Key 1	Intercom 🔹	test1	*800307	Account 1 🔻	
Key 2	N/A 🔻	· ]		Account 1 🔻	
Kev 3	N/A T	•		Account 1 🔻	

5. Click Submit to save.

#### **Configure from the Phone**

- 1. Enter the Dial interface;
- 2. Click Ext Key button to enter Ext setting interface;

🦈 📢 🖿				♥ ₽ 20:56
<u> </u>	• •			* 🌣
2001 2001	2016-02-16	R.		×
302 302	2016-02-16	1	2 двс	3 DEF
192.168.35.24 192.168.35.24	2016-02-16	4 сн	5 JKL	6 MINO
≥ 192.168.35.17	2016-02-04	7 PORS	8 TUV	9 wxvz
103 103	2016-02-04	*.	0.	#:
₽ 192.168.35.20	2016-02-04	📞 Audio Call	Video Call	<b>()</b> Line 1 105

- 3. Click Add Key;
- 4. To setup the Type as Intercom;
- 5. Input the label you need;
- Setup the intercom code+number(\*800 is intercom code, 307 is the callee number as below picture)in the value areas;
- 7. Select a valid account;
- 8. Click Confirm to save.

	68					Ģ	10:58
<	Back					+	Add
	Кеу	Туре	Label	Value	Account	Extension	
	Key 1	Intercom	test1	*800307	Account 1		
		8			$\odot$		
		Cancel			Confirm		

#### After you finish the intercom value settings.

1. Press Apps Button 1. Left slide to enter WIDGETS interface, find ExtKey. Drag

it to the main interface;

			ţ,	11:17
APPS WIDGETS				Ĉ
	Lisemanegipopmail.com 15 =+ Tim, George, Henry == 11.23cm Good to see you all - Wanted to drop a line and	BLF 1047	-	
DND Toggle	ail	ExtKey	4 x 2	
3630	2			
Medium Account Info	sic 4x1	Photo Gallery	3 x 3	
				and the second
	State of the state			1 2 15

2. Enable the Extkey;



3. Click Save Key to save;



4. Then users just press the Intercom key to call out;

5. The callee part will automatically answer the call.