

Mitel MiCollab

Powering communications for when and where you need it

Key Features

- UC clients for desktop, mobile devices and web
- Real-time presence information of colleague availability
- Highly collaborative, persistent workspace for team-based meetings, conversations, content collaboration and project management
- Team-based collaboration capabilities that include guest access
- Full access to corporate, personal, and off-board LDAP directories from any location
- Secure one-to-one and group chat
- Presence and communications connectivity within Outlook



Empower your business to 'think big, yet act small' by providing your employees with everything they need to connect, communicate and collaborate across blended environments – regardless of location

Ensuring effective real-time communications is essential in today's fast-paced, mobile marketplace.

Mitel® MiCollab provides the essential mix of tools that helps connect employees together from anywhere, on any device, at any time allowing for spontaneous or planned communications and collaboration. Whether it is through instant messaging, voice, desktop video, or web collaboration, employees are able to choose the method that works best given the reasons for meeting, the people involved, and their current location.

MiCollab's mobile-first design enables an in-office experience for all your mobile and remote employees, by providing unified communications clients designed for use on their device of their choice – be it a smartphone, tablet or PC.

MiCollab supports a range of deployment options including software only for deployment on industry standard servers, as a virtual machine on VMware® vSphere® or Hyper-V, or as software pre-integrated on a business-class, rack-mounted server¹.

When deployed within a VMware environment MiCollab can be managed through VMware vCenter™ management tools, providing resource efficiencies and a single business continuity plan across all of your business applications.

When it comes to working alongside other applications your business may already have, MiCollab integrates with and provides enhanced communications and collaboration functionality with leading business applications, including Microsoft Outlook and Office365.

Technical specifications

LANGUAGE SUPPORT

Client user interfaces (UIs) are supported in the following languages:

Danish, Dutch, English, Finnish, French (Canadian & European), German, Italian, Mandarin Chinese, Norwegian, Portuguese (European & Brazilian), Russian, Spanish (Latin American & European), and Swedish

HARDWARE REQUIREMENTS

CPU	For information on qualified servers, please consult the Mitel Engineering Guide or contact your local Mitel representative.
Hard Drive	250 GB
RAM	6 GB (Server Appliance), 8 GB (Mid-range), 16 GB (Enterprise-class)
NIC	Single NIC in LAN mode (server only) or dual NIC when deployed in network edge (server-gateway)
Monitor	Min 800 × 600 pixels
Virtual MiCollab	Intel®-based server with a minimum Xeon® 55xx Series at 2 Ghz or better (supporting Core i7 / Intel Nehalem architecture), with hyper-threading enabled.

SOFTWARE REQUIREMENTS

MiCollab Web Client and Web Collaboration Sharing/Viewing	Internet Explorer® release 11, Microsoft Edge 20.0 or later, Mozilla Firefox release 55 or later, Apple® Safari® 9.1 or later and Google Chrome version 50 and later
MiCollab Client Support	MiCollab My Unified Communications portal, MiCollab Server Manager portal, and application clients (such as audio, web and video conferencing and UC client) are supported on Windows 7, Windows 10 (both 32 and 64-bit versions), and Mac OSX 10.11. MiCollab Desktop PC client supports Windows 7 SP1 (or higher) and 10 (Anniversary update or higher)
MiVoice for Skype for Business	Lync version 2010 and 2013 and Skype for Business 2016
Virtualization Support	VMware vSphere Client (6.0, 5.5 and 5.1 (N-2)), VMware ESX® / ESXi™ release 4.1, 5.0 and 5.1, Microsoft Hyper-V Server 2012 R2
E-mail Client Integration	Server-side integration with Microsoft® Outlook® 2013 or 2016, Office365, and Google Mail (Gmail) (IBM Lotus Notes® 9.0 is supported with legacy desktop PC client)

THIRD-PARTY INTEGRATION

Microsoft Outlook®	2013 and 2016
IBM® Lotus Notes®	8.0, 8.5, or 8.5.2 (supported with legacy desktop PC client)
IBM® Sametime® Federation	8.5 or 9
ACT!® by Sage	2008, 2009 & 2011 (supported with legacy desktop PC client)
Dragon® Professional	14 (with MiCollab Audio, Web, Video and MiCollab Microsoft Outlook Plug-in)
ZoomText	10.1 (with MiCollab Audio, Web, Video and MiCollab Microsoft Outlook Plug-in)

MOBILE SOFTWARE

Android	5.0, 6.0, or 7.0
iOS	iOS 10 and iOS 11
Windows Mobile Phone	8.1 and 10

SUPPORTED MITEL PLATFORMS

Mitel Standard Linux (MSL)	Release 10.4 (32-bit version only)
MiVoice Business	7.2 SP1 or later
MiVoice MX-ONE	6.2 SP1 or later
MiVoice 5000	6.3 or later
MiVoice Office 400	4.1 or later

SUPPORTED MITEL APPLICATIONS

MiVoice Border Gateway	Release 10.0
------------------------	--------------

Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries.

1 MiCollab software pre-integrated on a business-class, rack-mounted server is only available in the UK and North America.