



MiVoice MX-ONE for Microsoft Teams

Make the most of your collaboration investment without sacrificing enterprise telephony features

Improve the productivity of your Microsoft Teams users with Mitel's advanced telephony, contact center and CRM integrations.

Total Solution

Give your users the calling features they need to be successful with Mitel's end-to-end suite of communication tools. By integrating MiVoice MX-ONE with Microsoft Teams, you can save time and improve your calling experience with integrated telephony, conferencing and contactcenter.

Low Total Cost of Ownership

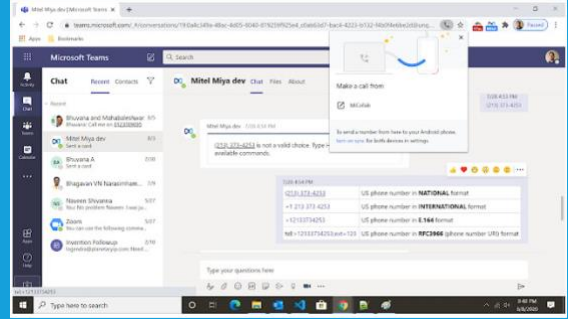
You can take advantage of your already made investment in MiVoice MX-ONE to integrate with Teams. No additional add-ons or expensive licensing - just an easy way to call from Teams without the need for a third-party solution..

Advanced Dialers

You easily choose which phone app you want to call with. Either you use Mitel Assistant, a telephony bot for dial-up functions directly in Teams, or you call from any device in MX-ONE; deskphone, MiCollab, DECT or WiFi phones and mobile extension. Regardless of choice, users will always be able to take advantage of MX-ONE's advanced telephony features such as call control, hunt group numbers and more.

Leading Provider

Let Microsoft do what they do best – i.e. desktop applications - and Mitel do what we do best - delivering best of class UC, UCC & CX solutions. With 45 years of industry leadership, we help more than two billion businesses connect, collaborate and provide better experiences for their customers.



MiVoice MX-ONE & MiCC Enterprise + Microsoft



CLICK-TO-CALL

Save time and reduce entry errors by simply clicking on any phone number to place a call.



ADVANCED TELEPHONY

Enhance your collaboration experience with call routing, hunt groups, presence, call history, call merging and more.



SINGLE SIGN ON

Eliminate multiple logins with our Active Directory integration for a single password across systems.



OUTLOOK INTEGRATION

Easily schedule meetings and automate your presence and call routing as your schedule changes.



CONTACT CENTER

Improve your customer experience with our integrated over-the-top options for simple or robust contact center capabilities.



CRM INTEGRATION

Increase agent efficiency with our native CRM integrations including Microsoft Dynamics and Salesforce.



Ready to get started?

Contact your Mitel representative for more information.